COMMISSIONERS
DOUG LITTLE - Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN





ARIZONA CORPORATION COMMISSION

November 10, 2016	916 NOU 10
To: Docket Control	
RE: Arizona Public Service – Customer Comments	20
Docket No: E-01345A-16-0036 and E -01345A-16-0123	
Please docket the attached opinions regarding Customer comments can be reviewed in E-docket under the	
Filed by: Utilities Division – Consumer Services	Arizona Corporation Commission DOCKETED
	NOV 1 0 2016
	DOCKETED BY

E-01345A-16-0123 E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee

Phone: 602-542-7273

Opinion Date: 11/7/2016

Opinion Number: 2016 - 135630

Priority: Respond within 5 business days

Opinion Codes:

Rate Case Items - Opposed

Closed Date: 11/7/2016 11:54 AM

Rate Case Items - Demand/ Opposed

Other - Net Metering

First Name: Jason

Last Name: Burk

Account Name: Jason Burk

Address: PO Box 1514

City: Arizona City

State: AZ

Zip Code: 85123

Email: jburk63@hotmail.com

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

From: jason burk [mailto:jburk63@hotmail.com]

Sent: Thursday, October 27, 2016 12:22 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the APS attack on consumers

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Regards,

jason burk

PO Box 1514

Arizona City, AZ 85123

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigation

Date:

Analyst:

Submitted By:

Type:

11/7/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

E-01345A-16-0123 E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee

Phone: <<< REDACTED >>>

Opinion Date: 11/7/2016

Opinion Number: 2016 - 135630

Priority: Respond within 5 business days

Opinion Codes:

Rate Case Items - Opposed

Closed Date: 11/7/2016 11:54 AM

Rate Case Items - Demand/ Opposed

Other - Net Metering

First Name: Jason

Last Name: Burk

Account Name: Jason Burk

Address: <<< REDACTED >>>

City: Arizona City

State: AZ

Zip Code: 85123

Email: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

From: jason burk <<< REDACTED >>>

Sent: Thursday, October 27, 2016 12:22 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the APS attack on consumers

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Regards,

jason burk

<<< REDACTED >>>

<<< REDACTED >>>

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigation

Date:

Analyst:

Submitted By:

Type:

11/7/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter Phone: <<< REDACTED >>> Opinion Date: 11/8/2016

Opinion Number: 2016 - 135615 Priority: Respond within 5 business days

Opinion Codes: Other - Net Metering Closed Date: 11/8/2016 10:03 AM

Rate Case Items - Opposed

First Name: Charles Paul Last Name: Garrett Account Name: Charles Paul

Garrett

Address: <<< REDACTED >>>

City: Peoria State: AZ Zip Code: 85345

Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036 Docket Position: Against

Dear Commissioners: I have studied the proposal Arizona Public Service (APS) proposes to charge customers who chose to keep their analog meters by charging both a \$70 set-up fee and a \$15 monthly manual meter reading fee and is unacceptable. I have read that APS states that these fees are needed to "recover costs of manual meter readings." If it's true that APS did not list and enumerate their many cost savings, such as firing several hundred manual meter readers, and the associated fuel, maintenance, repair, and other costs of the hundreds of vehicles they previously used to make manual meter readings of several hundred thousand APS customers, than these charges are not only unjustified but robbery. Especially if these cost savings more than offset any costs of manually reading the meters of the few thousand customers who chose to keep their analog meters. I object to these unconscionable and egregious proposed fees because they are in violation of ACC statutes. For these reasons, I respectfully request that you deny APS these unfair and unjust fees. They are both unfair and unjust, especially for those presently trying to survive on limited incomes